

SK MATSEKE AWARDS

The front of house staff members at SK Matseke Clinix Hospital recently completed their foundation phase of the Front of House Handbook.

To mark their successful completion of these modules, they were each awarded a certificate and a foundation badge that will be worn as part of their uniform. To make the staff feel appreciated for their effort and commitment, Healthwise Front of House Manager, and author of the Front of House Handbook, Chrize Prinsloo, personally visited SK Matseke Clinix Hospital to hand out these awards. The handbook consists of three phases. With the foundation phase out the way, the team now have the framing and lock-up phases to complete. Each phase brings our employees closer to being the absolute best versions of themselves, as well as the best Fedics ambassadors.



Recognition and awards: Florah Matshidze, Ncengeni Mpanza, Patiswa Tyutu, Ruth Seate, Ntombi Buthelezi, Simenyiwe Sithole and Nomvelo Zungu