

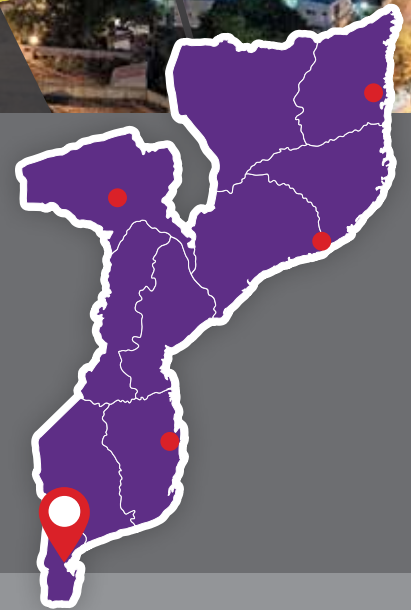
# TSEBO SERVCO

## MOZAMBIQUE

Holistic service. Cost-effectiveness. Service excellence.

### TSEBO IN MOZAMBIQUE

Initially founded in 1999, Tsebo Servco is a Mozambican registered company that provides leading integrated workplace management solutions to a broad range of distinguished clients. From cleaning and catering services to advanced facilities and remote camp management solutions – we have a track record of delivering sizeable and challenging projects in Mozambique. We integrate people, place, process and technology to create workplace experiences that are functional, comfortable, safe, compliant and efficient. By leveraging the vast expertise and high standards of our over 50-year-old parent company, Tsebo Solutions Group, we can offer our clients tailored, high-quality integrated solutions at the right price.



#### WORLD-CLASS OPERATIONAL STANDARDS

ISO 9001 **Quality Management** | ISO 14001 **Environmental Management**  
ISO 22000 **Food Safety Management** | ISO 45001 **Occupational Health & Safety**



#### LOCAL MANAGEMENT PRESENCE

Headquartered in **Maputo**, with ± 480 permanent staff members



#### INTEGRATED WORKPLACE MANAGEMENT CONTRACTS

Over ± 24 contracts managed **24/7**



#### WORKSPACE MANAGEMENT SCOPE

Over **65 000 m<sup>2</sup>** managed



#### 90% LOCAL

Inputs locally sourced and supplier development = Induction, training and development of EME's and QSE's



#### AUTHENTICALLY AFRICAN SHAREHOLDERS

Investec, Nedbank, Khulasande, NinetyOne and Standard Chartered



#### LOCAL EMPLOYMENT

Passionate about labour standards and fair and transparent labour practices. Adhere to all **in-country labour laws and regulatory requirements**. We try to ensure **100% local staff** content in the countries in which we operate.

#### TOP CLIENTS EXAMPLES



# OUR SERVICE DELIVERY CAPABILITY

# OUR VALUES

■ Self-delivered 
 ■ Self-delivered and sub-contracted 
 ■ Sub-contracted


 <b>Hard services</b>	<ul style="list-style-type: none"> <li><span style="color: red;">■</span> Engineering</li> <li><span style="color: red;">■</span> Planned repairs and maintenance</li> <li><span style="color: red;">■</span> Reactive repairs and maintenance</li> <li><span style="color: red;">■</span> Building installation and fabrics</li> <li><span style="color: red;">■</span> Building management services</li> <li><span style="color: red;">■</span> Industry-specific catering, e.g., schools, corporates</li> </ul>
 <b>Soft services</b>	<ul style="list-style-type: none"> <li><span style="background-color: gray;">■</span> Beverage and vending solutions</li> <li><span style="color: red;">■</span> Contract cleaning</li> <li><span style="color: red;">■</span> Specialised cleaning</li> <li><span style="background-color: gray;">■</span> Hygiene and pest control</li> <li><span style="background-color: gray;">■</span> Security (technology, risk management)</li> <li><span style="color: red;">■</span> Business support services (reception, concierge)</li> <li><span style="background-color: black;">■</span> Grounds and landscaping</li> <li><span style="background-color: black;">■</span> Waste management</li> </ul>
 <b>Projects</b>	<ul style="list-style-type: none"> <li><span style="color: red;">■</span> Move management</li> <li><span style="color: red;">■</span> Project management</li> <li><span style="background-color: gray;">■</span> Construction supervision</li> </ul>
 <b>Space management</b>	<ul style="list-style-type: none"> <li><span style="color: red;">■</span> Workplace design</li> <li><span style="color: red;">■</span> Workplace change</li> </ul>
 <b>Energy and utility management</b>	<ul style="list-style-type: none"> <li><span style="color: red;">■</span> Energy management</li> <li><span style="color: red;">■</span> Consumption analytics</li> </ul>



## WHY CHOOSE US?

**LOCAL EXPERTISE**  
 We have a deeply ingrained understanding of operating in local communities and cultures across Africa and our people, the essence of our business, are experts in what they do.

**GLOBAL STANDARDS**  
 We use Global Best Practice systems of **Quality Management, Ethics, Health & Safety and Environmental** protection.



PRODUCTIVITY  
 TRANSPARENCY  
 COMPLIANCE

**BY INCREASING**

THE EASE OF  
 DOING BUSINESS,  
 ALLOWING THE  
 CLIENT TO FOCUS  
 ON THEIR CORE  
 BUSINESS

OPERATIONAL RISK  
 COMPLEXITY  
 COST

**AND DECREASE**

-  **Single point of contact**
-  **Continuous improvement**
-  **Footprint**
-  **ISO Accredited standardisation**
-  **Scalable model**
-  **Preferential rates**
-  **Market leader**
-  **Best practice**
-  **People assets**

## CONTACT US



 Rua Frente de Libertação de Moçambique, n°324 Bairro da Sommerschild  
 +258 21 495870/80 | reception@servco.co.mz | [www.tsebo.com](http://www.tsebo.com)

